

Addendum I - Request for Proposal (RFP) - For Selection of Vendor/ OEM for Supply, Installation and Commissioning of ICT (Information and Communication Technology) Hardware and

SN	Tender Reference Clause	Particular	Suggestion from Vendor	Bank's Reply
1	RFP [A] Important Dates & Information	Last Date of Submission of RFP Response (Closing Date & Time) 05:00 PM 22-09-2021.		Last Date of Submission of RFP Response (Closing Date & Time) 05:00 PM 30-09-2021.
2	RFP [A] Important Dates & Information	Eligibility Cum Technical Bid Opening Date: 23/09/2021 at 3.00 PM at Baroda Gujarat Gramin Bank, 3rd & 4th Floor, Suraj Plaza- I, Sayajiganj, Vadodara-390005 Gujarat		Eligibility Cum Technical Bid Opening Date: 01/10/2021 at 3.00 PM at Baroda Gujarat Gramin Bank, 3rd & 4th Floor, Suraj Plaza- I, Sayajiganj, Vadodara-390005 Gujarat
3	Module I - 5.1.2 Rules for Responding to this RFP	5.1.2.11 Authority to submit Bids - Only authorized personnel of the firm or organization shall sign the BID. The proposal must be accompanied with an undertaking letter of company / Firm (Bidder) as per format (Annexure), duly signed by the designated personnel providing a Bid commitment. The letter should also indicate the complete name and designation of the designated personnel. Necessary resolutions / authority / Power of Attorney available shall be enclosed. The certified photocopy of Resolutions / Authority / Power of Attorney having authority to authorize the person to submit Bid documents on behalf of the company shall be enclosed. The proposal must be accompanied with an undertaking letter duly signed by the designated personnel providing a Bid commitment. The letter should also indicate the complete name and designation of the designated personnel	Only Module I Annexure – B Undertaking document should be applicable rather than submission of photocopy of Resolutions / Authority / Power of Attorney having authority to authorize the person to submit Bid documents	No change
4	Module I - 2. RFP Response terms	2.4- RFP Validity period- RFP responses must remain valid and open for evaluation according to their terms for a period of 1 year from the RFP opening date.	Its should be new Tender	2.4- RFP Validity period- RFP responses must remain valid and open for evaluation according to their terms for a period of 6 months from the RFP opening date.
5	Module I - 2. RFP Response terms	2.5 Empanelment period for selected vendor(s)/OEM(s)- The selected vendor(s)/OEM(s) after the evaluation process would be empanelled with the Bank for Supply, Installation and Commissioning of ICT (Information and Communication Technology) Hardware and Services for a period of One year from the date of empanel which is extendable for the further period of One year if bank desire to do.	Bidder1) Its should be new Tender Bidder 2) Commercial bids are invited from the vendors/OEMs only one time. The rates approved will be valid for a period of 12 months from the date of Bidding date letter of intent for approval for Supply, Installation and Commissioning of ICT (Information and Communication Technology) Hardware and Services at its Branches / Administrative offices. The approved rate will be further extendable for 12 months if bank desires to do with mutual agreement.	Commercial bids are invited from the vendors/OEMs only one time. The rates approved will be valid for a period of 12 months from the date of Bidding date letter of intent for approval for Supply, Installation and Commissioning of ICT (Information and Communication Technology) Hardware and Services at its Branches / Administrative offices. The approved rate will be further extendable for 12 months if bank desires to do with mutual agreement.
6	Module I - 2.3 Earnest Money Deposit	2.13 Earnest Money Deposit- The vendors will have to submit the Earnest Money Deposit (EMD – Bid Security) while submitting their bid at the rate stipulated by the bank in point “[A] Important Dates & Information - Bid Security (Earnest Money Deposit)” for each module. The earnest money deposit is required to protect the Bank against the risk of Vendor's conduct.	Does the EMD is exempted for MSME registered Bidders for each modules?	Yes
8	Module I - 5.5.2 Delivery	The equipment should be delivered within 4 weeks from the date of purchase order.	Considering current situation of part shortages, delivery may be possible with in 8-10 weeks, kindly amend the delivery timeline.	The equipment should be delivered within 10 weeks from the date of purchase order.
9	Module I - 5.5.2 Delivery	The equipment should be delivered within 4 weeks from the date of purchase order.	Kindly consider 14-16 Week delivery period (Pl. note due to pandemic situation world-wide hence delivery lead time of some components are getting more than 90 days)	
10	Module I - 5.5.2 Delivery	The equipment should be delivered within 4 weeks from the date of purchase order.	In the current context of COVID-19 Pandemic, IT industry is passing through the tough, and challenging situation in terms of timely delivery due to shortfall of IC & Semiconductor, also there has been increased in lead time of Component & Panel, by 10-12 week from normal lead time. Under this circumstances, we are requesting to provide sufficient delivery period i.e. minimum 120 working days. We are keen to participate in your valuable opportunity and requesting to consider the delivery period as per our request.	

11	Module I - 5.5.7 Warranty	In event of any major equipment / part (i.e. Motherboard and any controller) is replaced or any defect in respect of any major equipment / part (i.e. Motherboard and any controller) is corrected for more than two instance of any quarter during the base warranty period of 5 years, where the period of warranty remained is less than twelve month of the comprehensive warranty, the warranty in respect of the entire hardware equipment for which the equipment / part is replaced / defect is corrected, will be extended for an additional period of twelve months from the date of such replacement/ correction of defects.	Required confiramation from the respective OEMs for the same	No change
12	Module I- 2. RFP Response terms	RFP responses must remain valid and open for evaluation according to their terms for a period of 1 year from the RFP opening date	In the current context of COVID-19 Pandemic, Globally supply chain has been disturbed and it impact on Commercial aspect heavily, hence , we are requesting to reduce the validity period from 12 month to 3 month. 12 month is too long in current scenario.	RFP responses must remain valid and open for evaluation according to their terms for a period of 6 months from the RFP opening date
13	Module I- 2. Scope of work & delivery of service	Proof of Concept (POC) for all HW Implementation-Empanelled vendors have to supply & install the hardware of the same make/s & model/s quoted in the tender at our Office for the application testing within one week after acceptance of the offer.	As the required material having B2B specifications, the supply and install the hardware of the same make & model quoted in the tender will take delivery lead time as per standard. The duration specified for all the HW implementation PoC should be mutually agreed by both Bidder and Buyer after receipt of PO.	No change
14	Module I- 3. RFP Details	3.1 Introduction and RFP Overview	Is it mandatory to participate and submit the bid for all 3 modules or is it accepted by BGGB if Bidder will submit the tender for any one module or in specific module submit the proposal for specific Annexure only?	Bidder can submit bid for any module/ modules
15	Module I -5.1.4 Price Comparisons	5.1.4.5 Price Comparison- Minimum of Five years (in case of batteries two-year warranty) comprehensive Product warranty covering all parts, service visits to the concerned Branches / Offices required	Minimum of Five years (in case of batteries two-year warranty) comprehensive Product warranty from the respective OEM and same should be visible on OEM Website covering all parts, service visits to the concerned Branches / Offices required	Please refer 5.5.8 Payment Terms
17	Module I -5.5.4 Installation	Installation at our Branches / Administrative offices, including unpacking of cartons/ boxes, will be the responsibility of the Vendor/OEM. Vendor/OEM will have to install the HW / SW and hand it over to the Bank for acceptance testing within 7 working days of the Bank from the date of receipt of the hardware at our office and Bank's notification for installation of the HW / SW. Vendor/OEM will have to pay late installation charges to the Bank @ 1% of the total Purchase Order Value per day or part thereof subject to maximum of 5% of the total purchase order value, for delay in installation, if the delay is caused owing to reasons attributable to the Vendor/OEM.	The duration of the installation should be increased from 7 working days to specific time frame e.g. Installation should be done within 30 days from the date of supplied material etc.	No change
18	Module I -5.5.7 Warranty	Vendor/OEM will have to upgrade the system software during warranty period at no cost to Bank. The service support during warranty period includes for all hardware equipment, Operating System Software.	Upgradation is limited to BIOS, Software. Hardware upgrade will be at extra cost. Pls. clarify	Agreed
20	Module I- 5.5.7 Warranty	Comprehensive Warranty for 60 Months (24 Months in case of batteries) from the date of installation or 61 months (25 Months in case of batteries) from the date of delivery whichever is earlier	Comprehensive Warranty for 60 Months (24 Months in case of batteries) from the date of Delviery installation or 61 months (25 Months in case of batteries) from the date of delivery whichever is earlier	No change
21	Module I -5.5.8 Payment Terms	b) Confirmation letter from OEM mentioning the serial number of the product and that the HW supplied is under Five years back to back warranty.	Required confiramation from the respective OEMs for the same	No change
22	Module I Annexure – I Commercial Bid for Supply, Installation and Commissioning of Commercial Computers and Peripherals		In the price table, model numbers of Computers with Monitor, Monitor, Passbook Printers, Flatbed Scanners, Multifunction Ink Jet Printer with networking, Monochrome Inkjet Printer with networking, Monochrome LaserJet Printer are not specified to workout on the costing of Buyback. Model No. & Location wise inventory list is required including detailing of whether it is in good working condition or not alongwith Branches / Administrative offices from where the Buyback arrangement needs to be considered by Bidder	Inventory Attached in Annexature. Desktop PC/Peripherals are under buy back arrangement on as is where is basis and the vendor has to make his own arrangement to take these Desktop PCs/peripherals
23	Module I Annexure – I Technical Specifications for Commercial Computers	COMPLIANCE (Latest) - Safety - Any one or more EPEAT Gold rating, Energy Star 5.0 compliant, Green guard, RoHS & Green Peace Rating of 4 or above	We are requesting to consider EPEAT BRONZE instead of EPEAT Gold Rating.	Any one or more EPEAT Certified rating
24	Module I Annexure – I Technical Specifications for Commercial Computers		Preferred Makes are not specified	No change

26	Module I Annexure – I Technical Specifications for Commercial Computers	EXPANSION SLOTS - Min. One PCI Express x16, One PCI x1 & One PCI/PCIe	We are requesting to consider the expansion slot as per requested terms i.e. 1 PCIe x 1 ; 1 PCIe x 16 only to be consider.	Agreed
27	Module I Annexure – K Technical Specification for Scanner (Flatbed)		Preferred Makes are not specified	No change
28	Module I Annexure – L Technical Specification for Multi-Functional Ink Jet Printer with Networking	Duplex Copier	1)Duplex Print available 2)Duplex scanning - printer cost will be changed approx. more than double. Pl. specify your requirements	Duplex Copier not required
29	Module I Annexure – L Technical Specification for Multi-Functional Ink Jet Printer with Networking		Preferred Makes are not specified	No change
30	Module I -Annexure – M Technical Specification for Monochrome Inkjet Printer with networking		Preferred Makes are not specified	No change
31	Module I Annexure A - Eligibility Criteria	D Others- Bidder must ensure that the Hardware to be supplied will not be End of Sale in next 3 years and End of Support in next 6 years.	Bidder must ensure that the Hardware to be supplied will not be End for next 5 years from the date of supply.	No change
32	Module I Annexure A - Eligibility Criteria		Requesting you to incorporate Hardware TPM for security features. Hardware Security: Trusted Platform Module (TPM) 2.0	Agreed
33	Module I Annexure A - Eligibility Criteria		Requesting you to kindly incorporate Physical Security Options:1 Kensington security-cable slot, 1 Padlock loop, Chassis lock slot support, Chassis Intrusion Switch, Lockable Cable Covers	No change
34	Module I Annexure A - Eligibility Criteria	C- Experience & Support Infrastructure The bidder should have supplied/supported Computer HW & Peripherals of similar configuration mentioned in Annexure I to M not less than 3000 PCs of the proposed OEM make, 900 Printers of Ink type/Passbook Printer, 600 Scanner during past three years various branches/offices of Commercial Banks / Financial Institutions / PSU / Govt. Organizations in India	We request to change experienced as per follow. The bidder should have supplied/supported Computer HW & Peripherals of similar configuration mentioned in Annexure I to M not less than 1000 PCs, 700 Printers, 150 Scanner during past three years various branches/offices of Commercial Banks / Financial Institutions / PSU / Govt. D29Organizations in India	C- Experience & Support Infrastructure The bidder should have supplied/supported Computer HW & Peripherals of similar configuration mentioned in Annexure I to M not less than 1000 PCs of the proposed OEM make, 500 Printers of Ink type/Passbook Printer, 150 Scanner during past three years various branches/offices of Commercial Banks / Financial Institutions / PSU / Govt. Organizations in India
35	Module I Annexure A - Eligibility Criteria	B2.1- Must have registered a turnover of 20 Crores or above (from Indian Operations only) in each year during the last three completed financial years.	This clause should be updated with lesser turnover value, as we are already qualified vendor and supplying Commercial Computers and Peripherals to BGGB since a long time.	B2.1- Must have registered average turnover of 8 Crores or above (from Indian Operations only) in last three completed financial years.
37	Module I Annexure A - Eligibility Criteria	D- Others- Bidder must ensure that the Hardware to be supplied will not be End of Sale in next 3 years and End of Support in next 6 years.	Bidder must ensure that the Hardware to be supplied will not be End for next 5 years from the date of supply.	No change

38	Module I Annexure- O Integrity Pact	6. Fall Clause The BIDDER undertakes that it has not supplied /is not supplying similar product/systems or subsystems at a price lower than that offered in the present bid in respect of any other Ministry/Department of the Government of India or PSU and if it is found at any stage that similar product/systems or sub systems was supplied by the BIDDER to any other Ministry/ Department of the Government of India or a PSU at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the BIDDER to the BUYER, if the contract has already been concluded. The BIDDER undertakes that it has not supplied /is not supplying similar (in quantity) product / systems or subsystems at a price lower than that offered in the present bid in respect of any other Ministry /Department of the Government of India or PSU and if it is found at any stage that similar (in quantity) product / systems or sub systems was supplied by the BIDDER to any other Ministry /Department of the Government of India or a PSU at a lower price within a period of one year before and after bid submission date, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the BIDDER to the BUYER, if the contract has already been concluded.	This clause should be removed from the scope of Bidder, as for the case-to-case requirement depending on the MoQ the price approval is solely given by OEM to the Bidder/End Customer. So, the bidder can't undertake on this clause.	No change
39	Module II Annexure – I Technical Specifications for 3 and 6 KVA UPS	Safety - IEC 62040, EN 50091-1-1	IEC /EN 62040-1-1 Safety, IEC/EN-50091-1-1,IEC/EN 60950,IEC/EN-50091-2,IEC/EN 62040-2,IEC 62040-3,IEC 60146,IEC/EN 61000-4-1 level4,IEC/EN 61000-4-2 level4,IEC/EN 61000-4-level4,IEC/EN 61000-4-4 level4,IEC/EN 61000-4-5 level4,IEC/EN 61000-4-6 level4	No change
40	Module II Annexure – I Technical Specifications for 3 and 6 KVA UPS		BIS :-Certificate for the complied model to be provided	Agreed
41	Module II Annexure – I Technical Specifications for 3 and 6 KVA UPS		Test Report- Type test report of same model required from any NABL accredited LAB	Agreed
42	Module II Annexure – J	Format for Comprehensive Annual Maintenance Contract of UPS	This Contract is to be executed after the receipt of the PO. It is Post Contract Agreement. Still, for clarity, we can ask the following: Please suggest if we, the bidders, are required to submit Annexure J, duly filled, along with our bid OR this should be submitted, duly filled in, after the receipt of the Contract	After issueing Letter of Intent/ PO
43	Module II Annexure A - Eligibility Criteria	B1.1 Must have registered a turnover of 100 Crores or above (from Indian Operations only) in each year during the last three completed financial years	Bidder 1) Has to change 185 cores in each of last 3 years Bidder 2) As a MSME listed OEM for PROSTARM make UPS Systems, we would earnestly request you to kindly facilitate unequivocal participation of competent bidders by diluting the stipulated Turnover Criteria to a Revised Aggregate Turnover of Rs 50 Crore pertaining to the Financial Years (FY) 2017-18, 2018-19 & 2019-20. Alternatively, if permission is granted for the submission of CA certified Provisional Balance Sheet for the FY 2020-21, a Revised Aggregate Turnover of Rs 100 crore pertaining to the FY 2018-19, 2019-20 & 2020-21 may also be construed. The stricture of Rs 100 crore Turnover for each of the FY 2018-19, 2019-20 and 2020-21, as mandated in the captioned tender, not only restricts fair competition but also obscures the chances of obtaining competitive prices. Bidder 3) We also request you to kindly give relaxation in Turn over criteria in Module II , as a COVID-19 Pandemic difficult to achieve the targets. Bidder 4) Please revise it with 10 Crores or above	B1.1 Must have registered average turnover of 90 Crores or above (from Indian Operations only) for last three completed financial years
44	Module II Annexure A - Eligibility Criteria	The Bidder should have supplied & supported not less than 200 UPS systems of similar configuration in each year for the past 3 Years to various branches/offices of Commercial Banks / Financial Institutions / Govt. Organizations in India having a large branch/office network geographically spread across the country	Bidder 1) Please Change it to cumulative 600 Nos Bidder 2) You are requested to consider Online UPS Systems ranging from 2kVA to 7.5kVA as well in arriving at the stipulated qualifying criteria of 200 UPS Systems of SIMILAR CONFIGURATION. This gesture of yours will immensely facilitate MSME of our stature and ensure competitive and unequivocal participation by all eligible bidders	The Bidder should have supplied & supported not less than 600 UPS systems of similar configuration in past 3 Years to various branches/offices of Commercial Banks / Financial Institutions / Govt. Organizations in India having a large branch/office network geographically spread across the country
45	Module II Annexure A - Eligibility Criteria	D- Experience & Support Infrastructure	company Should provide the web base service & proof to be submitted	Desirable

46	Module II Annexure A - Eligibility Criteria	The bidder: In case participating as an OEM directly then the bidder should be an ISO 9001:2008/2015 and ISO 14001:2004 certified company with valid certificate.	Quality compliance & standards :- ISO 9001:2015, ISO14001:2015, ISO45001:2018, ISO 20000-1:2011, ISO 27001:2013, ISO50001:2018,FCC, TL 9000	No change
49	Module III Annexure – I Technical Specifications for UPS Batteries		Kindly specify standard make of battery as Exide / Panasonic / Quanta	No change
50	Module III Annexure A - Eligibility Criteria	B1.1 -Must have registered a turnover of 1000 Crores or above (from Indian Operations only) in each year during the last three completed financial years.	Has to change 200Cr	No change
51	Module III Annexure A - Eligibility Criteria	C1- Experience & Support Infrastructure The bidder should have supplied/supported 1000 batteries for the past three years in each year various branches/offices of Commercial Banks / Financial Institutions / PSU / Govt. Organizations in India	Has to change with UPS system and cumulatively 3000 nos	No change
52	Module III Annexure A - Eligibility Criteria	B2.1 Must have registered a turnover of 4 Crore or above (from Indian Operations only) in each year during the last three completed financial years	Turnover:- 185 cores in each of last 3 years	No change